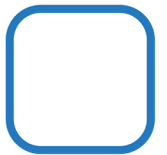


Privacy Policy



Gates Fx



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Privacy Policy

The 'Privacy Policy' is entered into by and between GatesFX Ltd and the Client. GatesFX Ltd is registered within St. Lucia.

1. INTRODUCTION

This Policy applies to existing and potential clients, as well as to any visitors of the Company's website(s). GatesFX Ltd is committed to protecting the privacy of all personal data obtained from you, including information gathered during your visits to this website.

2. COLLECTION OF PERSONAL DATA

GatesFX Ltd will use your personal data strictly in accordance with global data protection practices. The Company will utilize, store, process, and manage the Client's personal information.

To open an account with GatesFX Ltd, you must complete and submit an application form along with required documents. By completing the application form, you consent to providing personal information necessary for the Company to evaluate your application and comply with laws and regulations governing financial services. This information is also used to communicate with you regarding the Company's services.

Personal data collected includes, but is not limited to:

- Personal details such as name, address, telephone number, and/or email address;
- Financial details such as estimated annual income, net worth, trading experience, and investment knowledge;
- Identity verification documents such as passport, ID, utility bills, and/or bank statements, or your company information certificate/details;
- Details of visitors' visits to the Company's website and clients' sessions through the Company's platforms collected through cookies such as IP and domain name;
- Data about marketing preferences to deliver tailored content.

If your personally identifiable information changes, you must inform GatesFX Ltd by emailing Customer Support at support@gatesfx.com.

We do not knowingly or intentionally collect personal information from any person under the age of eighteen, as GatesFX Ltd's services and products are not offered to individuals under eighteen years of age. In the event of unintentional collection of such data, the Company will promptly delete such information upon notification or awareness.

It is the Client's responsibility to appropriately handle specific personal details according to GatesFX compliance procedures regarding requests for card documentation.

3. USE OF PERSONAL DATA

The following list outlines reasons why GatesFX Ltd may need to use your personally identifiable information:

- To verify your identity;
- To ensure that you meet the suitability requirements to use our products and services;
- To manage your account with us;
- To process your transactions;
- To send you information about transactions/post-transaction services;
- To keep you updated with news on our products, services, and any other information relevant to your working relationship with the Company;
- For website improvement purposes;
- For the analysis of statistical data to provide better products and services in the future;
- To comply with regulatory obligations, legal practices, policies, and procedures, and identify unlawful activities;
- To enhance the security of the Company's websites, platforms, and information systems;
- To enhance the trading environment and the services and products offered;
- For record-keeping purposes.

The client has the right to withdraw consent for using personal data at any time by notifying the Company.

3.1 STATISTICAL DATA

From time to time, the Company may combine your personally identifiable information with information from other users of this website to create anonymized statistical data. This statistical data may be provided to third parties solely for statistical purposes to improve the Company's marketing campaigns, within the extent allowed by the Terms and Conditions accepted by you. You will not be identifiable from this statistical data; your identity will remain anonymous.

3.2 RECORDS

Under Applicable Regulations, the Company will retain records containing Client personal data, trading information, account opening documents, communications, and any other information related to the Client for five (5) years, calculated after the execution of the transaction or termination of the business relationship.

3.3 RECORDINGS

Telephone conversations between the Client and the Company may be recorded, and these recordings will be the sole property of GatesFX Ltd. The Client accepts such recordings as conclusive evidence of the Orders/Instructions/Requests or conversations recorded.

4. AGENTS

The Company utilizes a card processing company for your deposits and withdrawals to and from your account. This company

Certainly! Here's the reworded version:

5. Privacy

Any personal information provided to GatesFX will be treated as confidential and shared only within GatesFX, its affiliates, and its business partners. It will not be disclosed to any third party except under regulatory or legal proceedings, or to third parties providing statistical services solely to improve GatesFX's marketing campaigns. Website tracking systems may collect data on accessed pages, site discovery methods, visit frequency, and more. This information helps improve our website content and may be used to contact you via appropriate means and provide useful information.

Personal information provided when registering as a user of the website(s) or Services is classified as Registration Information. This information is protected in several ways. You can access it via a password you select, which is encrypted and known only to you. Your password must not be shared with anyone. Registration Information is securely stored on servers accessible only to authorized personnel via password. All personal information is encrypted during transfer to GatesFX to prevent unauthorized viewing. Personal information not classified as Registration Information also resides on secure servers, accessible only to authorized personnel via password, and is not accessible online for viewing or modification without a password.

6. Choice/Opt-Out

If you no longer wish to receive promotional communications, you can opt-out by following the instructions in each communication. You will be notified when your personal information is collected by any third party not acting as our agent/service provider, so you can decide whether to share your information with them.

7. Cookies

A cookie is a small text file stored on a user's computer for record-keeping purposes. GatesFX uses cookies on its website(s). The information stored in cookies is not linked to any personally identifiable information you submit while on our website(s). Cookies are used to optimize website functionality, personalize content and ads based on your preferences, provide social media features, and analyze traffic. Information about site visitors may be shared with social media, advertising, and analytics partners. GatesFX and its partners do not use cookies to collect personally identifiable information about you. The cookies used collect only anonymous information and traffic data to enhance our services.

GatesFX uses both session ID cookies, which do not expire when you close your browser, and persistent cookies, which remain on your hard drive for an extended period. You can remove or block cookies using your browser settings.

Certainly! Here's the reworded version:

8. Disclosure of Personal Data

GatesFX sets persistent cookies for statistical purposes, allowing us to track user locations and interests to enhance service experiences on our website(s). Some of our business partners also use cookies on our website(s), over which we have no control.

Clients or website visitors can manage and delete all cookies through their web browser's privacy settings.

9. Confidentiality Obligations

Client information held by GatesFX is treated as confidential and used solely for providing, administering, and improving our services, for research and statistical purposes, and for marketing purposes (with consent from natural persons). Information already in the public domain or possessed by GatesFX without a duty of confidentiality is not considered confidential.

The Client agrees that GatesFX may disclose Client information (including confidential recordings, documents, card details, and personal details) under the following circumstances:

- a. When required by law or a competent court;
- b. Upon request by regulatory authorities overseeing GatesFX, the Client, or their associates, or in jurisdictions where GatesFX operates;
- c. To relevant authorities investigating or preventing fraud, money laundering, or other illegal activities;
- d. To execution venues or third parties necessary to carry out Client instructions or orders and for ancillary service provision;
- e. To credit reference agencies, fraud prevention agencies, third-party authentication service providers, and other financial institutions for credit checks, fraud prevention, anti-money laundering measures, identification, or due diligence checks. These agencies may verify Client-supplied details against databases they access and may use Client details for verification purposes with other companies. Records of such searches are retained by GatesFX;
- f. To GatesFX's professional advisors, provided they understand and commit to the confidential nature of such information.

These measures ensure that Client information is handled with care and in compliance with legal and regulatory requirements.

Certainly! Here's the reworded version with the necessary changes:

**g. to other service providers who manage databases (whether electronic or not), provide record-keeping services, email transmission services, messaging services, or similar services to assist GatesFX in collecting, storing, processing, and using Client information or communicating with the Client to improve service provision under this Agreement;

**h. to data reporting service providers;

i. to other service providers for statistical purposes to enhance GatesFX's marketing efforts, with data provided in aggregate form;

j. to market research call centers conducting telephone or email surveys to improve GatesFX's services;

k. when necessary for GatesFX to defend or exercise its legal rights;

l. at the Client's request or with the Client's consent;

m. to an Affiliate of GatesFX.

10. Right of Access

In compliance with the law, every user is entitled to various rights concerning their Personal Data. These rights include accessing and/or amending your Personal Data, halting its processing, and opting out of unwanted marketing.

Under the law, you have (with certain exceptions) the right to request access to any personal data GatesFX holds about you and to notify GatesFX of any perceived inaccuracies. Administrative fees may apply to cover associated costs.

You are not obliged to provide any personal data requested by GatesFX. However, without this information, GatesFX may be unable to open an account for you or provide requested services, information, or assistance.

11. Changes in This Privacy Statement

GatesFX reserves the right to modify this Privacy Policy periodically for any reason and will notify you of such changes by posting an updated version on this website. You are responsible for regularly reviewing this Privacy Policy, and your continued use of this website after any changes constitute your acceptance of those changes.

12. Consent

By accessing this website, you consent to GatesFX collecting, maintaining, using, and disclosing personal data about you, provided by you or another person, in accordance with this Privacy Policy.

13. Data and GDPR

Under the General Data Protection Regulation (EU) 2016/679 (GDPR), clients of the company and visitors to the company's website (data subjects), whose data are collected, used, stored, processed, and handled by the company, have the following rights regarding their data:

Certainly! Here's the reworded version with the necessary changes:

1. Right of Access

The data subject has the right to confirm whether GatesFX processes personal data concerning them and, if so, to access that personal data and related information. GatesFX will provide a copy of the Personal Data upon request.

2. Right to Rectification

The data subject has the right to prompt rectification of inaccurate personal data concerning them by GatesFX.

3. Right to Erasure (Right to be Forgotten)

The data subject has the right to obtain from GatesFX the erasure of personal data concerning them without undue delay, and GatesFX is obligated to erase such data promptly.

4. Right to Restriction of Processing

The data subject has the right to obtain from GatesFX restriction of processing in cases where:

- a. The accuracy of personal data is contested by the data subject;
- b. Processing is unlawful, and the data subject opposes erasure and requests restriction of use instead;
- c. GatesFX no longer needs the personal data for processing purposes;
- d. The data subject has objected to processing.

5. Right to Data Portability

The data subject has the right to receive their personal data, which they have provided to GatesFX, in a structured, commonly used, and machine-readable format.

6. Right to Object

The data subject has the right to object, on grounds relating to their particular situation, at any time to processing of personal data concerning them by GatesFX.

7. **Rights Related to Automated Decision-Making, Including Profiling**

The data subject has the right not to be subject to decisions based solely on automated processing, including profiling, which produce legal effects concerning them or similarly significantly affect them. This does not apply if the decision is necessary for entering into or performance of a contract between the data subject and GatesFX, or if the data subject has explicitly consented to such processing.

***4. Enquiries**

If you have any inquiries regarding this "Privacy Policy," please contact us by emailing our Customer Support at support@gatesfx.com.